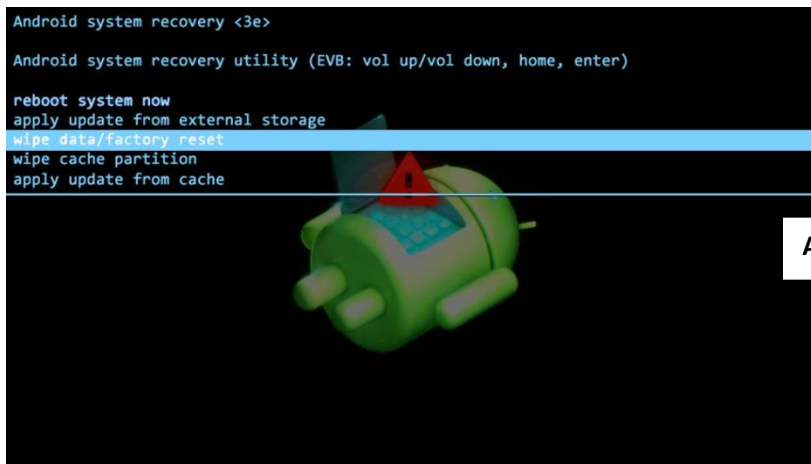# ST7150
Factory Data Reset

Please note: this will erase all data on the tablet including the password settings, any saved apps, photos, videos and any other saved information. Once finished, the tablet will be restored to factory default settings including all factory preinstalled apps. Any apps you have purchased and/or downloaded to the tablet will need to be reinstalled manually when finished.

IMPORTANT: Make sure you have charged the tablet for at least one hour before performing this reset.
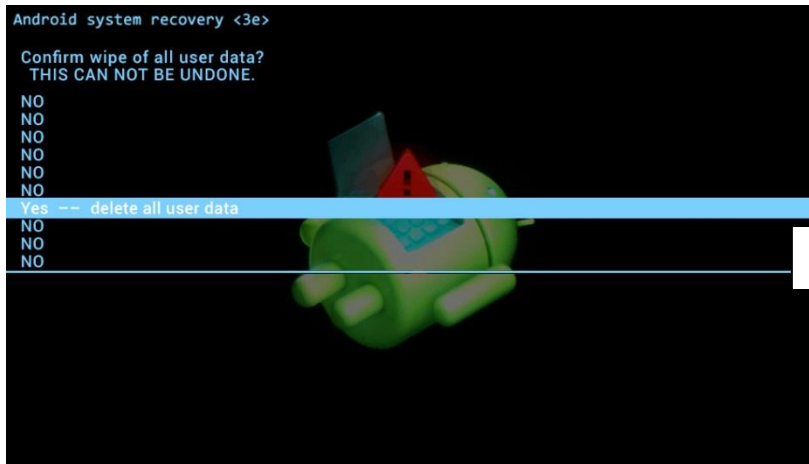
NOTE: Some screenshots below may differ slightly depending on which model tablet you are using. The choice selection will be the same.

1. Make sure the tablet is powered **OFF**. You can double check this by quick-pressing the power button to see if the tablet is still powered on.

2. Press and HOLD the **[POWER]** and **[Vol +]** buttons together for five full seconds then release both at the same time. Wait for the **Android system recovery screen** to show:

Android system recovery <3e>

Android system recovery utility (EVB: vol up/vol down, home, enter)

reboot system now
apply update from external storage
wipe data/factory reset
wipe cache partition
apply update from cache

Android system recovery screen

3. Use the **[Vol -]** button to scroll through the selections. Scroll to option **"wipe data/factory reset"** then press the **[POWER]** button to confirm the selection. Wait for the **Wipe all user data? screen** to show:
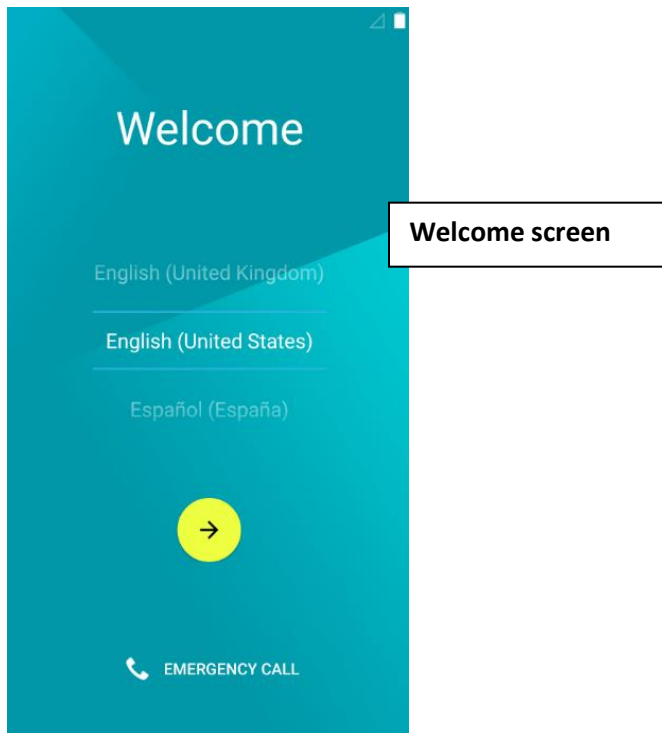
Wipe all user data? screen

4. Use the **[Vol -]** button to scroll to **"Yes "**, then press the **[POWER]** button to confirm the selection. Wait for the **Android system recovery utility screen** to show:

Android system recovery utility screen

5. Use the **[Vol -]** button to scroll to **"Reboot system now"**, then press the **[POWER]** button to make the selection.

6. The tablet will power down then back on and the Smartab logo will show. The tablet will take a few minutes to reload the original factory settings. **DO NOT** press anything on the tablet while this is happening. Wait for the **Welcome** screen to show:

Welcome screen

7. Your **ST7150** tablet has now been reset to its original factory settings. You may proceed as if the tablet is new.

NOTE: Although you can start using the tablet, it will be installing the pre-loaded factory apps for a few minutes. If you encounter a problem with any apps, wait a few minutes as they might still be installing in the background.